



## Case Study

### Major fire at Landywood Primary School – Great Wyrley, Staffordshire.

#### Background

£1m damage to school block and thousands of pounds of damage to laptop computers. School going through vital SATs assessments when fire broke out on the roof.

Contaminated computers contained critical information for continued running of the school and important SATs information.

School brought to a complete standstill, all pupils evacuated. School block in which fire took hold later demolished.

#### ISS Restoration Recovery Plan

- Team of eight technicians from ISS Restoration arrived 45 minutes after fire broke out and took over recovery of computers and video equipment which had been brought to safety by firefighters.
- Fast response possible thanks to ground-breaking partnership under which fire service calls out ISS Restoration's disaster recovery teams as soon as a serious incident is reported.
- Service designed to help businesses restore buildings and equipment and be up and running in shortest possible time. ISS Restoration provides initial free 'first aid' to victims of fire and flood and, if acceptable to loss adjusters and insurers, completes the recovery and restoration work.
- ISS Restoration technicians boarded up school and arranged overnight security. Major work began following day with removal of debris, extinguishing water and affected carpeting. Contents from severely damaged area relocated to a secure holding area within school building.
- Critical information on laptops was downloaded from damaged hard drives ready to be uploaded onto a replacement unit.
- IT suite equipment was decontaminated and installed in a replacement room in main school block. Main block required full decontamination to remove all smoke residues and odours.

#### Benefits

- Thousands of pounds saved in recovery of IT equipment and crucial SATs examination data.
- Pupils back at their desks after missing just one school day.
- School back to full capacity within eight days of fire, only three classrooms remaining closed until the completion of building works.
- Social and economic costs greatly reduced, with minimal disruption to pupils and parents. Authority not left with the task of finding an alternative venue had school been closed for longer.



**One Call, One Response, One Solution**

**01889 570 777**

[www.iss-restoration.co.uk](http://www.iss-restoration.co.uk)