



Case Study

One of UK's biggest producers of potato products – H J Heinz – hit by fire which causes significant damage and smoke logs the whole plant.

ISS Restoration given just 10 days to get the plant up and running.

Background

The H J Heinz plant based in Norfolk produces five tonnes of potato products an hour and is one of the main suppliers of UK supermarkets.

Fire breaks out in a frying production line causing serious machine damage and smoke contamination to rest of this large plant covering in excess of 50,000 sq ft.

ISS Restoration is asked to complete this major restoration in 10 days involving processing and production equipment in three large interconnecting buildings.

ISS Restoration Recovery Plan

- ISS project manager assembles 60 strong team supported by 50 H J Heinz technical and engineering staff to carry out restoration.
- Specialist scaffolding contractor brought in to assemble 178 tonnes of scaffolding – covering 20,000 sq ft – in 18 hours to enable walls and roof space to be cleaned and de-contaminated.
- Scaffold then dismantled in 12 hours to allow work to commence on restoring processing and production equipment.
- ISS technicians work round the clock in two shifts with Heinz engineers dismantling large industrial frying lines to provide a thorough clean using specialist cleaning products.
- Processing areas and packaging line also dismantled, cleaned of smoke contamination and reassembled.
- Restoration completed within deadline and company able to continue to meet its customers' orders without disruption.

Benefits

- Valuable equipment successfully saved.
- Ability to bring in large UK based team provided extremely quick turn-round on restoration.
- Minimal disruption prevented to food supplies to supermarkets across the UK.
- H J Heinz express gratitude to ISS Restoration for meeting "impossible" deadline.



One Call, One Response, One Solution

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