



Case Study

Kodak – Buncefield

Background

Kodak's UK headquarters was decimated following the explosion at the Buncefield oil storage depot.

Kodak had only recently moved into the building located just 200 yards from the source of the explosion.

Kodak put their disaster recovery programme into action immediately and called in ISS Restoration to assist in recovering data and re-locating Kodak back to its former building in Hemel Hempstead.

ISS Restoration Recovery Plan

- ISS Restoration were given a five week deadline to complete Kodak's re-location.
- Full assessment of situation carried out and action plan devised to minimise loss and business interruption.
- Plan devised to relocate five individual departments and 272 employees. Each department and every employee required individual IT, communications equipment, documentation, workstations and personal belongings recovered, restored and re-located.
- 15 strong team of technicians on site from day one, formed into three teams dealing with IT and electrical equipment, documentation and personal belongings and a third for workstation items.
- System enabled whole departments to be restored on a priority basis
- Thorough decontamination carried out following extensive soiling with glass, dust and water.
- Kodak's Entertainment Imaging Department given top priority and was up and running within first week along with a hot desk work area for other key employees.
- Other departments quickly followed suit as thousands of crates of equipment was recovered and restored to the new site.

Benefits

- More than 75 per cent of key assets were saved significantly limiting financial losses. Speed and effectiveness of recovery produced major savings in business interruption.
- Kodak's Operations Manager Clive Maton said: "We were delighted with ISS Restoration's response to these needs both in terms of starting the work straight after the New Year and the numbers of staff they supplied to meet our schedule. We were very impressed with the quality and attitude of staff. The works have been carried out to a high standard and without exception they were friendly and responsive to meet our needs."



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