



A4ESX Drying Case Study

Flash Flood at Suffolk recruitment specialists

Background

August cloud burst floods 4 ground floor offices and corridors.

ISS Invested over £385,000 in 2015 on a national fleet of A4ESX units.

Response & Recovery

Instruction was received via Loss Adjuster late on a Friday. The ISS first contact/triage call quickly established this SME business needed urgent help with all 4 ground floor offices flooded.

The client's urgency, plus potential for secondary damage, led ISS to attend the site Saturday morning. Loss mitigation steps included moving contents into unaffected rooms, raising desks above the floor on blocks, removing skirting boards and stripping out water logged carpets. Structures were also cleaned and sanitized, and drying equipment installed; 4 of ISS Restoration's latest small, quiet, efficient and remote controllable A4ESX driers (pictured).

Achievements & Benefits

Prompt mitigation action, utilising delegated authority quickly removed water from the property. This, combined with utilisation of the latest industry drying equipment enabled the property to be declared dry in just 11 days.

Using A4ESX driers (vs mainstream equipment) reduced costs (see chart below) and the client benefited from prompt action and minimal business interruption. This combination enabled drying to complete 10 days ahead of normal expectation.

	ISS (A4ESX) METHOD	EQUIVALENT TRADITIONAL METHOD
Equipment Used	4 A4ESX Desiccant 2 Air Movers	3 Refrigerants 7 Air Movers 1 Heater
Cost of equipment (per day)	£100.28	£126.13
Electricity – all equipment/day	£26.70	£25.27
Days to achieve drying	11	21
Total Cost	£1,396.78	£3,179.40
Saving: ISS Method vs Traditional		£1,782.62 (56%)

ISS are the first DR&R Company to adopt A4ESX driers and have Invested significantly in this leading technology. With these results and savings multiplied across EOW claims, the cumulative benefit is significant; substantially reducing indemnity costs on Insurers typically largest peril, whilst enabling ISS Restoration to deliver an enhanced customer experience.

Setting the standards in disaster recovery

24 HOUR SUPPORT LINE

0800 0855 134

www.iss-restoration.co.uk